

Delivery terms	Deliveries will follow these terms unless otherwise has been literally agreed.	www.aulislundell.fi/deliverysterms	
Prices	Deliveries will be invoiced according to valid price list. The valid VAT will be added on the prices. Charge for small deliveries/short profiles will be invoiced according to the valid terms. Prices are reviewed according to the RT 17-10721 EN (RYHT2000)		
Invoicing	According to the delivery date. For late payments the Finnish interest law will be deployed.		
Payment	PayTrail will be used, and for the contract customers according to the contract		
Delivery term	FCA at factory in Saukkola or in Lohja (Incoterms 2020). Delivery time and delays are defined RT 17-10721 EN paragraph 16. The Force Majeure is defined in RT 17-10721 EN paragraph 17		
Delivery time Profiles	Delivery time after receiving the order: shipment leaving factory according to the Oder confirmation The products of the building component service and the steel service will be delivered according to the agreement		
Delivery time Liune	Delivery time after receiving the order of the Liune -products: leaving factory according to the Oder confirmation The delivery time of the others than billing customers, will start when the payment is received at Aulis Lundell Oy.		
Transportation	Customer is responsible for the transport cost of the delivery, and unloading at destination. The forwarder is responsible for the transportation damages, and all the damages have to be marked always on the waybill. If Aulis Lundell Oy is ordering the transportation on behalf of the customer, the customer is committed to receive the shipment on weekdays between 9:00 and 15:00.		
Packaging Liune and Services	The shipment related costs of packages and services are applied: Liune door and element package 37,00 € Liune glass door and element package 80,00 € Post package max 20 kg 36,00 € Post package max 50 kg 56,00 € Cost of the FIN and EUR pallet 12 €/pallet Cost of the Special package 78,00 € Waiting time for unloading 65,00 €/h if more than 15 min Cost of pick-up from factory 20,00 €/shipment		
Pick-up delivery	If the pick-up delivery is not collected within eight (8) day after the confirmed delivery date, we reserve the right to bill the customer based on the agreed delivery date, if not otherwise agreed.		
Storage	For the storage care and the product related instructions must be followed. For the ProfAL- and Koolari-floor system, and profile stacks must be protected at building site. Liune-doors are protected and stored according to the instructions. Profiles can be stored for short period of time without coverage.		
Returns	Returning of the Flawless products has to be agreed with Aulis Lundell Oy separately. Customer is covering the transportation costs of the returning of the goods. The maximum compensation of the returned flawless goods is 30% of the invoiced value		
Reclamation	In case of something goes wrong, customer should make the written reclamation claim in 7 days after the delivery on WEB:	www.aulislundell.fi/reclamation	
Urgent Delivery	Urgent deliveries will be agreed separately		
Freights Profile	Transportation will be agreed according to the shipment. Extra Freight costs for long shipments: 4-6m 40€/shipment, 6-10m 60€/shipment, >10m 100€/shipment		
Freight Liune	Transportation will be agreed according to the shipment.		
Packings Profiles	These are included: - bunches with wooden sticks under and bounded - packings can be marked per floor/mark - the bunches can be packed per floor according order, however if packings according floor- / apartment are desired, the order needs to be done with separate form: Profiles will be delivered with full packages; however if packages/apartment are needed, there will be a special charge of 78€/pallet for that. Also packing with plastic cover will be charged. Special- and export packages will be charged.		https://www.aulislundell.fi/bundling
Special profiles and Additional costs	Customer is responsible for sending a detailed sketch of the special product latest with the order confirmation; the supplier is not responsible for the product without exactly detailed sketch. Special lengths of the: partition wall profiles <1000mm 1,50€/pc, thermoprofiles and purlins 700-1700mm 2€/pc, profiles <700mm 3€/pc. Deliveries less than 400m/product will be charged according list prices.		
Other conditions	According RT 17-10721 EN (RYHT2000)		